



An important message to our members regarding the increasing risk of the COVID-19 (Coronavirus):

After much consideration, the decision has been made to close the lobbies to the public at our three offices until there is a better understanding of the virus. We will closely monitor this and update our membership as we know more.

This will take effect starting Monday March 16th. When we know a date normal hours will resume, updates will be provided.

Although our lobbies are closed, arrangements have been made to maintain drive through banking at all locations. Drive up facilities will be open and fully staffed to accept deposits, cash checks, and offer all other services allowed by drive up.

Home banking will be fully functional allowing access to almost all services. Loan applications and even loans for purchase of vehicles, and other purposes can be obtained and even signed through our home banking service. Deposits can be made either by remote deposit, drive up, or night deposit drop boxes at all offices.

Our mortgage department staff will be here to ensure that mortgages that are in process can continue to take place without delay. Staff will also be available to help you take advantage of record low rates and to meet all of your mortgage needs.

Phones will be answered, and staff will be here to respond to your needs and to offer assistance with any questions.

I apologize for any inconvenience and ask for your understanding during this difficult time. Although this decision was difficult, we feel it is in the best interest and safety of our staff and membership to do so. We feel that we have measures in place that will allow most transactions to continue to take place as normal.

I also want to reassure you that your funds are safe with us. There is no reason to be concerned. Your deposits are insured with the NCUA up to \$250,000.

Please know that we will do what is needed to help our members in any way we can.

Again, thank you for your understanding, and please call any of our branch locations for questions or alternatives to your needs.

CircleFCU.org

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Federally Insured by the NCUA